

Privacy Notice – Analytics Products

InHealth Intelligence (trading name of Health Intelligence Ltd) provide several analytic products to General Practice, including:

1. Long term condition clinical dashboards produce reports on all aspects of the various diseases from a Primary Care perspective to help improve outcomes for patients and Practices alike
2. NHS Health Check reporting tool will help support General Practice and Local Authorities to meet the targets set by Public Health England
3. Childhood Vaccination and Immunisation reporting tool improves General Practices data management of vaccinations and immunisations helping to achieving targets set by the Department of Health, NHS England and Public Health England
4. Risk Stratification and Case-Finding tool identifies high risk patients who will benefit immediate and early intervention
5. Our Medicines Optimisation tool aims to help GPs have more time available for medication reviews, ultimately leading to improved patient outcomes

Please read this Privacy Notice carefully as it sets out the basis on which any personal data we process will be handled. This Notice sets out the types of personal data that we collect about you and will explain how and why your personal data is used. We will also explain how long your data will be kept and when, why and with whom your data may be shared.

The Notice sets out the legal basis we have for processing your personal data. We will also explain the various rights and choices that you have when it comes to your personal data and how you can contact us.

What personal data do we collect about you and where from?

We host and display the product-related information from your GP Practice back to your Practice in a meaningful format to enable them to monitor your needs and the quality of care provided more efficiently. The dashboard holds your full name, NHS number, gender, date of birth, ethnic group, phone number(s), correspondence address, and sensitive data such as condition-related medical history.

Who do we share your personal data with?

Our analytic products host information about you and your care to ensure your GP can deliver a safe and effective service. InHealth Intelligence, a trading name of Health Intelligence Ltd, an NHS Business Partner contracted by the NHS England & NHS Improvement or your CCG to deliver this service. The security arrangements that protect your privacy ensure that your data is only accessed by your GP Practice and if required (with your GP Practice's permission) for software investigation by those working for InHealth Intelligence.

How long do we keep your personal data for?

We will keep your information for the length of the contract. After this time, we will securely delete all personal data.

What legal basis do we have for using your information?

Health Intelligence is contracted to provide a service by your CCG and GP Practice, we process your data as reflected in the Data Sharing Agreement signed by the GP Practice. We have no right to share your data with anyone except your GP Practice or named healthcare professional in line with the Data Sharing Agreement.

How do we protect your information?

We aim to ensure all personal data is held and processed in a secure way and we only let healthcare professionals who have a legitimate interest in your care access to your data. Examples of our security include:

- Encryption – meaning that the information is hidden so that it cannot be read without special knowledge (such as a password)
- Controlling access to systems and networks, this allows us to stop people who are not allowed to see your data from accessing it
- Controlling access for different user roles, so only certain data required for a specific role is accessible
- Training our staff to ensure they know how to responsibly and securely handle data, including how and when to report if something goes wrong
- Regular testing of our technology including keeping up-to-date on the latest security updates

We do not transfer personal data outside of the UK or European Economic Area (EEA).

Can you access the information we hold?

Your GP has access to all the information we hold about you, please contact them if you wish to review your information.

Do we use Cookies on our websites to collect personal data on you?

We use Google Analytics to collect anonymised information about the way people use our websites to provide a better service to you. For example, how many people visited the site, what pages they visited. We do not collect personal data such as URL location.

Where can I get further information?

If you have any queries or concerns about how we handle your personal data, please contact:

Mr Michael Pennington (Data Protection Officer)

InHealth Intelligence
Unity House
Road Five, Winsford Industrial Estate
Winsford
Cheshire
CW7 3RB

Email: dpo@inhealth-intelligence.com

Telephone: 01270 765124

For independent advice about data protection, privacy and data sharing issues, the Information Commissioners Officer (ICO) are always happy to help:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

Website: www.ico.org.uk

Telephone: 0303 123 1113 (local rate) or 01625 545 745 (national rate)